What Happens During A Call?

Workplace Injury Occurs

(Ouch!)

Injured Employee Contacts Company Nurse

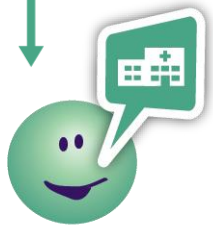
(Glad my employer has Company Nurse… I'll call them first!)

Injury Care Coordinator Takes Injury Report, Triage by RN Offered

(Gathers demographics and preliminary injury information)

Employee Receives Expert Medical Triage, Self-Care Advice, & Receives Referral/Instructions Text

(Recommends the appropriate care and/or treatment)



Appropriate Referral and Transfer from RN to Telemedicine

Self-Care

(Easy!)

Approved Medical Provider Receives Provider Injury Alert

(Shares all the facts, to all stakeholders instantly)

Employer Receives Injury Report

(And sent directly to TPA)