



ADMISSIONS & RECORDS

YOUR TEMPORARY PASSWORD HAS BEEN SENT TO THE EMAIL ADDRESS ON FILE IN THE ADMISSIONS & RECORDS OFFICE.

- Please check your email. The email will be coming from datatel.dexter.hartnell.cc.ca.us
- If you have **NOT** received your temporary password from **PAWS** within 10 min, try these steps.
 1. **Check your spam or junk email folder.**
Email from PAWS may have accidentally arrived in your spam or junk email folder instead of your inbox.
 2. **Add PAWS to your address book or email safe list.**
Most email providers or spam-filtering software programs give you the option to add companies to an email safe list or address box.

For further assistance please contact the **PAWS helpdesk** at **(831) 755-6770**.