

**Hartnell College**  
**2005 Accreditation Community Survey**  
**Final Report**

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**Research Study Conducted by:**

Institutional Research and Planning Office  
Christopher J. Myers, Ph.D., Director

**June 2006**



# **Hartnell College**

## **2005 Accreditation Community Survey**

### **Final Report**

#### **Survey Developed by:**

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#### **and Accreditation Standard Committee Chairs**

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**June 2006**



**Hartnell College**  
**2005 Accreditation Community Survey Final Report**

**Executive Summary**

In fall 2005, the Hartnell College Accreditation Steering Committee surveyed a sample of Hartnell Community College District residents. The purpose of this survey was to assess the residents' perceptions of the degree to which the college is fulfilling the accreditation standards of the Accrediting Commission for Community and Junior Colleges (ACCJC). The results are intended to support the Accreditation Self-Study, as well as provide information for assessing and improving Hartnell College's programs and services.

These survey results provide useful information concerning community members' opinions and beliefs about issues that impact students and the college. Questionnaires were completed by approximately 17% of those receiving surveys. Typical (average) responses ranged from "slightly disagree" to "mostly agree". The majority of respondents were very satisfied with how most aspects of the college are functioning. Additionally, there were no significant differences between how community members viewed Hartnell College in 1999 compared to 2005.

The following results reflect areas in which survey respondents believe Hartnell College is performing well:

1. There is a positive campus climate that is respectful of the diverse community served by the college.
2. College personnel are responsive to community needs, offering a wide variety of courses and programs.
3. Operating hours are convenient for many student services offices, including Admissions and Records, Financial Aid, and Counseling.

Areas identified by respondents as needing improvement include:

1. Provide additional opportunities for the community to be involved in the college planning processes.
2. Offer course sections at more time periods and at more locations.

Recommendations based upon survey results were also offered for consideration.



## **Acknowledgements**

We would like to acknowledge the contributions of the many persons who provided the guidance, resources, and support to make this research study possible. Through their contributions, Hartnell College will be able to better understand community perceptions of the degree to which the college is fulfilling accreditation standards.

First, we would like to acknowledge the Hartnell College Accreditation Steering Committee, co-chaired by Drs. Allan Hoffman and Jennifer Fellguth, and the Accreditation Standard Committee Chairs, who helped design and implement this major research study. Other members of the committee and chairs include: Mr. Brian Adair, Dr. Celia Barberena, Mr. Terry Buttle, Mr. Larry Carrier, Ms. Liz Estrella, Mr. Jose Luis Fernandez, Mr. James Fitch, Mr. Mike Foudy, Dr. Charlene Frontiera, Mr. Gary Hughes, Mr. John Jackson, Ms. Sabrina Lawrence Coffelt, Ms. Cicely McCreight, Ms. Ruth McMullen, Ms. Tamberly Petrovich, Dr. Kathleen Rose, and Ms. Margie Wiebusch.

Second, our appreciation goes to the community members who completed the survey questionnaires. Lastly, we would like to express our gratitude to the Institutional Research and Planning staff, Dr. John Briggs, Ms. Penny Betancourt, Ms. Brenda Madrid, and Ms. Meiling Wachholz-Yee, whose excellent work provided support for this study and report.

Langston S. Johnson  
Christopher J. Myers  
Project Directors



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# Hartnell College

## 2005 Accreditation Community Survey Final Report

In fall 2005, the Hartnell College Accreditation Steering Committee surveyed a sample of Hartnell Community College District residents. The purpose of this survey was to assess the residents' perceptions of the degree to which the college is fulfilling the accreditation standards of the Accrediting Commission for Community and Junior Colleges (ACCJC). The results are intended to support the Accreditation Self-Study, as well as provide information for assessing and improving Hartnell College's programs and services.

### Method

The Institutional Research and Planning Office developed the research procedures and survey questionnaire in collaboration with the Hartnell College Accreditation Steering Committee and Accreditation Standard Committee Chairs. Both online and scannable survey questionnaires were developed (see Appendix G).

Questionnaires were mailed to approximately 400 Hartnell College District residents who were known to have had contact with the college or to be community leaders. Survey recipients were also given the option to complete an online version of the survey. Those surveyed included representatives from Hartnell College advisory committees, and the Boards of Trustees/Directors for Hartnell College, the Foundation, and the Western Stage. In addition,

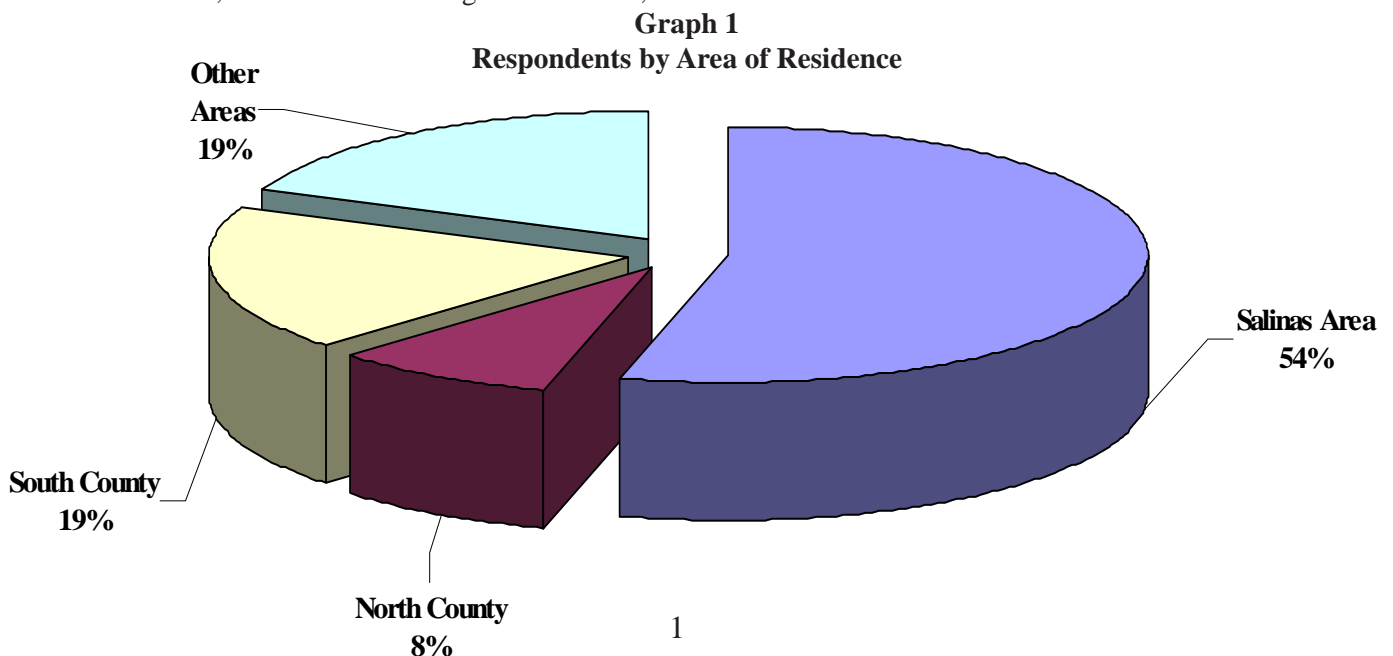
questionnaires were distributed to a sample of athletic program boosters, public school administrators, city and county officials, and business and civic leaders.

Response frequencies and average responses are reported for questions having quantitative ratings. Average responses among subgroups were also statistically compared using analysis of variance ( $p \leq .001$ ) and between 1999 and 2005 respondents using t-tests ( $p \leq .001$ ). Subgroups were considered to be significantly different from one another if the subgroup averages were (1) at least 0.5 point different (on a 5 or 6-point scale) and (2) statistically different from one another. Responses to open-ended questions were categorized and summarized.

### Survey Results

#### Respondent Characteristics

As shown in Table 1, questionnaires were completed by 66 residents (approximately 17% of those receiving surveys). The majority of the survey respondents were: women (58%), White (67%), 50 years old or older (63%), and living in the Salinas area (53%) (see Graph 1). In addition, 74% of the respondents are or have been Hartnell College students.



**Table 1. 2005 Accreditation Community Survey Respondent Characteristics by Area of Residence**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
<b>Total Respondents</b>	32	100%	5	100%	11	100%	11	100%	66	100%
44. Gender										
Male	14	44%	---	---	---	---	---	---	25	42%
Female	18	56%	---	---	6	60%	9	82%	34	58%
45. Ethnicity										
African American	---	---	---	---	---	---	---	---	---	
American Indian	---	---	---	---	---	---	---	---		
Asian/Pacific Islander	---	---	---	---	---	---	---	---		
Filipino	---	---	---	---	---	---	---	---		
Latino	11	37%	---	---	---	---	---	---	16	28%
White	19	63%	---	---	7	70%	9	75%	38	67%
Other	---	---	---	---	---	---	---	---		
47. Have you attended Hartnell College?										
Yes, currently a student	---	---	---	---	---	---	---	---		
Yes, within the last 5 years	10	31%	---	---	---	---	---	---	15	26%
Yes, more than 5 years ago	17	53%	---	---	7	70%	---	---	26	45%
No	---	---	---	---	---	8	73%	15	26%	
48. How old are you?										
Under 20	---	---	---	---	---	---	---	---		
20-24	---	---	---	---	---	---	---	---		
25-29	---	---	---	---	---	---	---	---		
30-39	---	---	---	---	---	---	---	7	12%	
40-49	7	22%	---	---	---	---	---	---	12	20%
over 49	18	56%	---	---	7	70%	9	82%	37	63%
49. What is your affiliation with Hartnell College?										
Advisory committee	5	17%	---	---	---	---	7	78%	14	29%
Hartnell College Foundation	---	---	---	---	---	---	---	---		
Western Stage	5	17%	---	---	---	---	---	---	5	10%
Athletic programs	---	---	---	---	---	---	---	---		
Other	15	50%	---	---	---	---	---	---	25	51%

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> To protect confidentiality, responses are not included when there are less than five persons in a cell.

## Overall Results

Tables 2 through 7, which summarize responses to most of the survey questions, may be found in Appendices A-F, grouped by Accreditation standard and broken down by respondent’s area of residence (Salinas area, North County, South County, and other areas). For respondents from each area of residence, the tables show the number and percentage of responses to each response category and the typical (average) response.

The average response to the majority (70%) of survey questions was “mostly agree.” In addition, the average response was “slightly agree” to 28% of the questions and “slightly disagree” to 2% of the questions.

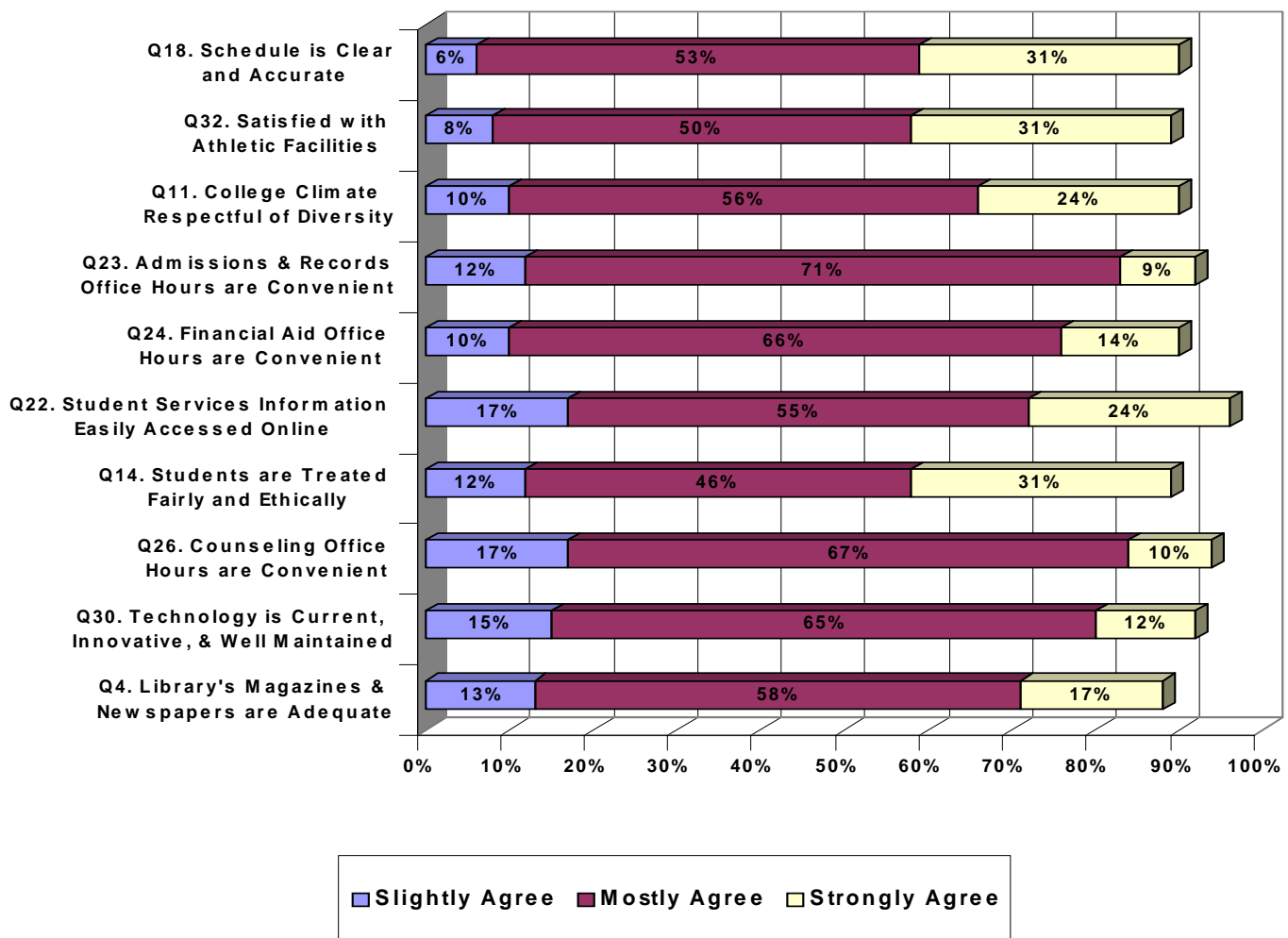
**Most Agreement.** There were 11 statements on the survey to which 75% or more of the respondents “mostly agreed” or “strongly agreed,”

as shown in Graph 2. In order of agreement, those statements are:

18. The college provides clear and accurate information regarding the schedule and instructional programs.
32. I am satisfied with the athletic facilities on campus.
11. The general college climate is respectful and responsive to a diverse educational and cultural campus environment.
23. Hours of operation are convenient for most students in the Admissions and Records office.
24. Hours of operation are convenient for most students in the Financial Aid office.
22. Information about Student Services can easily be accessed on-line.

*(Continued on Page 4)*

**Graph 2**  
**Statements Having Greatest Agreement <sup>1</sup>**



<sup>1</sup> Seventy-five percent or more of respondents “mostly agreed” or “strongly agreed”.

**Most Agreement (continued)**

- 14. The programs and services of Hartnell College provide fair and ethical treatment of its entire population.
- 26. Hours of operation are convenient for most students in the Counseling offices.
- 30. Technology used in the curriculum is current, innovative, and well maintained.
- 4. The library holdings are adequate in terms of current quality, depth of coverage, and variety for magazines and newspapers.
- 38. Hartnell College provides a healthy working environment for teaching and learning.

**Most Disagreement.** Thirty-nine percent of the respondents “mostly disagree” or “strongly disagreed”

that they have had sufficient opportunity to participate in the planning process at Hartnell College, such as reviewing the mission and vision statements.

**Campus Climate Assessment.** As shown in Table 8, respondents were asked to rate Hartnell College instruction and student services using the scale: “excellent”, “very good”, “good”, “fair”, and “poor”. The average response to each of these questions is:

- 44. What is your overall assessment of instruction at Hartnell College? (Average = “good”).
- 87. What is your overall assessment of Hartnell College student services? (Average = “good”).

**Table 8. 2005 Accreditation Community Survey Responses to Assessment Questions by Area of Residence**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
<b>Total Respondents</b>	32	100%	5	100%	11	100%	11	100%	61	100%
44. What is your overall assessment of instruction at Hartnell College?										
Excellent	4	14%	1	25%	2	25%	0	0%	7	14%
Very Good	7	25%	1	25%	2	25%	3	38%	14	29%
Good	11	39%	2	50%	2	25%	5	63%	20	41%
Fair	5	18%	0	0%	1	13%	0	0%	6	12%
Poor	1	4%	0	0%	1	13%	0	0%	2	4%
Don't Know/No Opinion <sup>3</sup>	3	---	1	---	3	---	3	---	10	---
<b>Typical (Average) Response</b>	Good		Very Good		Good		Good		Good	
45. What is your overall assessment of Hartnell College student services?										
Excellent	1	4%	0	0%	1	13%	0	0%	2	4%
Very Good	13	46%	3	75%	3	38%	1	13%	20	41%
Good	7	25%	0	0%	3	38%	3	38%	13	27%
Fair	4	14%	1	25%	1	13%	0	0%	6	12%
Poor	3	11%	0	0%	0	0%	0	0%	3	6%
Don't Know/No Opinion <sup>3</sup>	4	---	1	---	3	---	6	---	15	---
<b>Typical (Average) Response</b>	Good		Very Good		Very Good		Good		Good	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

## Significant Differences

Many of the questions asked on the current survey were also asked on the 1999 Accreditation Community Survey. Common questions were analyzed to determine if there were significant differences<sup>1</sup> between the average responses in 1999 compared to 2005. The results of this analysis show that there are no significant differences.

Additional analyses also found no significant differences among the average responses of 2005 survey respondents living in different areas of the Hartnell College District.

## Comments to Open Ended Questions

**What Are Hartnell College's Greatest Strengths?** Table 9a summarizes the respondents' comments concerning Hartnell College's greatest strengths. The largest proportion of comments of respondents (21%) related to the wide variety and types of courses and programs offered. Additional strengths included Hartnell's employees (18% of respondents) and meeting the needs of the community (17%).

<b>Comments</b>	<b>N</b>	<b>%<sup>1</sup></b>
<b>Courses and programs:</b> Wide variety of classes, educational opportunities, transferable courses, Athletic, Nursing, Construction Technology, Math and Physics programs, Occupational Education, enrichment programs, workforce and community development.	14	21%
<b>Employees:</b> Faculty, deans, administrative staff, helpful and friendly personnel, Admissions Office, cashier, DSPS, Dr. Valeau.	12	18%
<b>Meeting the needs of the community:</b> Community education programs, strong community ties, adult enrichment courses, workforce and development, responsive to community.	11	17%
<b>Access:</b> To all community members, to students, off-campus classes, open to all.	7	11%
<b>Facilities:</b> Nice campus, computer labs and libraries, clean campus, remodeled classes.	7	11%
<b>Diversity:</b> Diversity in the student body, different ethnicities.	4	6%
<b>Athletic program:</b> Great and strong athletic program.	3	5%
<b>Location:</b> Ease of getting on campus, convenience.	3	5%
<b>Technology resources:</b> Advanced technology, innovative emergency nursing program.	3	5%
<b>Other:</b> Affordability, history, reputation, students.	7	11%

<sup>1</sup> Percent of total respondents (n=66). Some respondents made multiple responses.

**What Could Be Done to Improve Hartnell College?** As shown in Table 9b, the largest proportion of respondents (15%) indicated that the college could be improved through offering

more course sections at more times and in more locations. An additional 14% of respondents specified a need for better facilities and equipment.

<b>Table 9b. Community Comments About Improving Hartnell College</b>		
<b>Comments</b>	<b>N</b>	<b>%<sup>1</sup></b>
<b>Courses:</b> More sections, different courses, different times and locations, more technology classes, classes in Gonzales, increase nursing programs, don't cancel courses so quickly, more children's classes.	10	15%
<b>Better equipment and facilities:</b> Better lighting in parking lots, desk/chairs in classrooms, athletic facilities, parking, modernize classrooms, develop East Campus, clean classrooms, better computers.	9	14%
<b>Faculty, administration, and staff:</b> Train, evaluate, or replace faculty and staff, new administration, counseling staff is unprofessional, better student services staff.	6	9%
<b>Work with local high schools:</b> Start working with community feeder schools, more articulation with K-12, get more involved with High Schools, more outreach, offer workshops for completing applications.	6	9%
<b>Better communication:</b> Between administrative offices, between departments, more advertisement of programs and services.	5	8%
<b>Community:</b> Meet needs, work with community, expand Hartnell/agriculture community partnership and connection with business.	5	8%
<b>Other:</b> Student services, management of college, community organizations' use of campus facilities, funding, safety, tuition.	13	20%

<sup>1</sup> Percent of total respondents (n=66). Some respondents made multiple responses.

**Other Comments.** Table 9c shows that the most common miscellaneous comment was that Hartnell

College is doing a good job (8% of respondents).

<b>Table 9c. Miscellaneous Community Comments</b>		
<b>Comments</b>	<b>N</b>	<b>%<sup>1</sup></b>
<b>Hartnell is doing a good job:</b> Good place overall, president is doing a good job, retaining students, a wonderful experience.	5	8%
<b>Other:</b> Food at athletic events, Hartnell is doing a terrible job, more publicity, rename the school	4	6%

<sup>1</sup> Percent of total respondents (n=66). Some respondents made multiple responses.

## **Summary and Conclusions**

These survey results provide useful information concerning community members' opinions and beliefs about issues that impact students and the college. Questionnaires were completed by approximately 17% of those receiving surveys. Typical (average) responses ranged from "slightly disagree" to "mostly agree". The majority of respondents were very satisfied with how most aspects of the college are functioning. Additionally, there were no significant differences between how community members viewed Hartnell College in 1999 compared to 2005.

### **Areas of Strength**

The following results reflect areas in which survey respondents believe Hartnell College is performing well:

1. There is a positive campus climate that is respectful of the diverse community served by the college.
2. College personnel are responsive to community needs, offering a wide variety of courses and programs.
3. Operating hours are convenient for many student services offices, including Admissions and Records, Financial Aid, and Counseling.

### **Areas Needing Improvement**

Areas identified by respondents as needing improvement include:

1. Provide additional opportunities for the community to be involved in the college planning processes.
2. Offer course sections at more time periods and at more locations.

## **Recommendations**

Based upon survey results, the following recommendations are offered for consideration:

1. Use these survey results as one source of evidence in assessing the degree to which the college is fulfilling the accreditation standards. However, the results should be corroborated with other sources of evidence when making final judgments.
2. Celebrate areas identified as being strengths.
3. For areas showing a need for improvement, determine how community needs can be better met.



## **Appendix A**

### **Table 2 - Responses by Area of Residence for Standard I: Institutional Mission and Effectiveness**



**Table 2. 2005 Accreditation Community Survey Responses by Area of Residence for Standard I: Institutional Mission and Effectiveness**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
<b>Total Respondents</b>	32	100%	5	100%	11	100%	11	100%	61	100%
1. I have had sufficient opportunity to participate in the planning process at Hartnell College, such as reviewing the mission and vision statements.										
Strongly Agree	6	27%	0	0%	1	11%	2	25%	9	20%
Mostly Agree	4	18%	2	40%	2	22%	2	25%	10	23%
Slightly Agree	1	5%	0	0%	2	22%	2	25%	5	11%
Slightly Disagree	1	5%	0	0%	2	22%	0	0%	3	7%
Mostly Disagree	3	14%	1	20%	0	0%	2	25%	6	14%
Strongly Disagree	7	32%	2	40%	2	22%	0	0%	11	25%
Don't Know/No Opinion <sup>3</sup>	10	---	0	---	2	---	3	---	17	---
<b>Typical (Average) Response</b>	Slightly Disagree		Slightly Disagree		Slightly Agree		Slightly Agree		Slightly Agree	
11. The general college climate is respectful and responsive to a diverse educational and cultural campus environment.										
Strongly Agree	6	21%	1	33%	2	20%	3	38%	12	24%
Mostly Agree	16	55%	1	33%	7	70%	4	50%	28	56%
Slightly Agree	4	14%	0	0%	0	0%	1	13%	5	10%
Slightly Disagree	2	7%	0	0%	1	10%	0	0%	3	6%
Mostly Disagree	0	0%	1	33%	0	0%	0	0%	1	2%
Strongly Disagree	1	3%	0	0%	0	0%	0	0%	1	2%
Don't Know/No Opinion <sup>3</sup>	3	---	1	---	1	---	2	---	9	---
<b>Typical (Average) Response</b>	Mostly Agree		Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
13. Enrichment activities offered at Hartnell College outside of classes (e.g., cultural events, campus speakers) meet student and community needs well.										
Strongly Agree	4	13%	1	33%	3	30%	1	17%	9	18%
Mostly Agree	12	40%	0	0%	3	30%	5	83%	20	41%
Slightly Agree	8	27%	2	67%	2	20%	0	0%	12	24%
Slightly Disagree	4	13%	0	0%	0	0%	0	0%	4	8%
Mostly Disagree	1	3%	0	0%	1	10%	0	0%	2	4%
Strongly Disagree	1	5%	0	0%	1	10%	0	0%	2	4%
Don't Know/No Opinion <sup>3</sup>	2	---	1	---	1	---	5	---	11	---
<b>Typical (Average) Response</b>	Slightly Agree		Mostly Agree		Slightly Agree		Mostly Agree		Slightly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

(continued)

**Table 2. 2005 Accreditation Community Survey Responses by Area of Residence for Standard I: Institutional Mission and Effectiveness (continued)**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
17. Hartnell course offerings meet community										
Strongly Agree	4	13%	0	0%	2	20%	4	40%	10	18%
Mostly Agree	15	47%	2	50%	5	50%	5	50%	28	49%
Slightly Agree	9	28%	1	25%	1	10%	1	10%	12	21%
Slightly Disagree	3	9%	1	25%	2	20%	0	0%	6	11%
Mostly Disagree	1	3%	0	0%	0	0%	0	0%	1	2%
Strongly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Don't Know/No Opinion <sup>3</sup>	0	---	1	---	0	---	1	---	3	---
<b>Typical (Average) Response</b>	Mostly Agree		Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

## **Appendix B**

### **Table 3 - Responses by Area of Residence for Standard IIA: Instructional Programs**



**Table 3. 2005 Accreditation Community Survey Responses by Area of Residence for Standard IIA: Instructional Programs**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
<b>Total Respondents</b>	32	100%	5	100%	11	100%	11	100%	61	100%
1. I have had sufficient opportunity to participate in the planning process at Hartnell College, such as reviewing the mission and vision statements.										
Strongly Agree	6	27%	0	0%	1	11%	2	25%	9	20%
Mostly Agree	4	18%	2	40%	2	22%	2	25%	10	23%
Slightly Agree	1	5%	0	0%	2	22%	2	25%	5	11%
Slightly Disagree	1	5%	0	0%	2	22%	0	0%	3	7%
Mostly Disagree	3	14%	1	20%	0	0%	2	25%	6	14%
Strongly Disagree	7	32%	2	40%	2	22%	0	0%	11	25%
Don't Know/No Opinion <sup>3</sup>	10	---	0	---	2	---	3	---	17	---
<b>Typical (Average) Response</b>	Slightly Disagree		Slightly Disagree		Slightly Agree		Slightly Agree		Slightly Agree	
2. Computers and software on campus are up-to-date, in good condition, and meet students' assignment needs.										
Strongly Agree	3	17%	0	0%	2	40%	1	20%	6	20%
Mostly Agree	8	44%	1	50%	2	40%	3	60%	14	47%
Slightly Agree	6	33%	1	50%	0	0%	1	20%	8	27%
Slightly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Mostly Disagree	0	0%	0	0%	1	20%	0	0%	1	3%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	3%
Don't Know/No Opinion <sup>3</sup>	14	---	2	---	6	---	6	---	30	---
<b>Typical (Average) Response</b>	Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
3. The library's holdings are adequate in terms of current quality, depth of coverage, and variety for: Books										
Strongly Agree	2	12%	0	0%	2	50%	0	0%	4	16%
Mostly Agree	8	47%	1	50%	1	25%	2	100%	12	48%
Slightly Agree	4	24%	1	50%	0	0%	0	0%	5	20%
Slightly Disagree	0	0%	0	0%	1	25%	0	0%	1	4%
Mostly Disagree	2	12%	0	0%	0	0%	0	0%	2	8%
Strongly Disagree	1	5%	0	0%	0	0%	0	0%	1	4%
Don't Know/No Opinion <sup>3</sup>	15	---	2	---	6	---	8	---	33	---
<b>Typical (Average) Response</b>	Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Slightly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

(continued)

**Table 3. 2005 Accreditation Community Survey Responses by Area of Residence for Standard IIA: Instructional Programs (continued)**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
4. The library's holdings are adequate in terms of current quality, depth of coverage, and variety for: Magazines and newspapers										
Strongly Agree	2	12%	0	0%	2	50%	0	0%	4	17%
Mostly Agree	11	65%	1	100%	1	25%	1	50%	14	58%
Slightly Agree	2	12%	0	0%	0	0%	1	50%	3	13%
Slightly Disagree	1	6%	0	0%	1	25%	0	0%	2	8%
Mostly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Don't Know/No Opinion <sup>3</sup>	15	---	2	---	6	---	7	---	32	---
<b>Typical (Average) Response</b>	Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
5. The library's holdings are adequate in terms of current quality, depth of coverage, and variety for: On-line resources										
Strongly Agree	5	29%	0	0%	2	50%	0	0%	7	30%
Mostly Agree	7	41%	0	0%	1	25%	1	100%	9	39%
Slightly Agree	4	24%	1	100%	0	0%	0	0%	5	22%
Slightly Disagree	0	0%	0	0%	1	25%	0	0%	1	4%
Mostly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Don't Know/No Opinion <sup>3</sup>	15	---	2	---	6	---	8	---	33	---
<b>Typical (Average) Response</b>	Mostly Agree		Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
6. The library's holdings are adequate in terms of current quality, depth of coverage, and variety for: Media (e.g., videos, laser discs, CD-ROMs)										
Strongly Agree	1	6%	0	0%	2	50%	0	0%	3	14%
Mostly Agree	6	38%	1	100%	1	25%	1	100%	9	41%
Slightly Agree	7	44%	0	0%	0	0%	0	0%	7	32%
Slightly Disagree	0	0%	0	0%	1	25%	0	0%	1	5%
Mostly Disagree	1	6%	0	0%	0	0%	0	0%	1	5%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	5%
Don't Know/No Opinion <sup>3</sup>	16	---	2	---	6	---	8	---	34	---
<b>Typical (Average) Response</b>	Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Slightly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

(continued)

**Table 3. 2005 Accreditation Community Survey Responses by Area of Residence for Standard IIA: Instructional Programs (continued)**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
7. The library selects, acquires, organizes, and maintains an adequate and current collection of the following materials to support the institution's educational programs: Books										
Strongly Agree	2	12%	0	0%	2	50%	0	0%	4	16%
Mostly Agree	8	47%	2	100%	1	25%	2	100%	13	52%
Slightly Agree	3	18%	0	0%	0	0%	0	0%	3	12%
Slightly Disagree	1	6%	0	0%	1	25%	0	0%	2	8%
Mostly Disagree	2	12%	0	0%	0	0%	0	0%	2	8%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Don't Know/No Opinion <sup>3</sup>	15	---	2	---	6	---	8	---	33	---
<b>Typical (Average) Response</b>	Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Slightly Agree	
8. The library selects, acquires, organizes, and maintains an adequate and current collection of the following materials to support the institution's educational programs: Magazines and newspapers										
Strongly Agree	2	12%	0	0%	2	50%	0	0%	4	17%
Mostly Agree	9	53%	1	100%	1	25%	2	100%	13	54%
Slightly Agree	4	24%	0	0%	0	0%	0	0%	4	17%
Slightly Disagree	1	6%	0	0%	1	25%	0	0%	2	8%
Mostly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Don't Know/No Opinion <sup>3</sup>	15	---	2	---	6	---	8	---	33	---
<b>Typical (Average) Response</b>	Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
9. The library selects, acquires, organizes, and maintains an adequate and current collection of the following materials to support the institution's educational programs: On-line resources										
Strongly Agree	5	29%	0	0%	2	50%	0	0%	7	29%
Mostly Agree	6	35%	1	100%	1	25%	1	50%	9	38%
Slightly Agree	5	29%	0	0%	0	0%	1	50%	6	25%
Slightly Disagree	0	0%	0	0%	1	25%	0	0%	1	4%
Mostly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Don't Know/No Opinion <sup>3</sup>	15	---	2	---	6	---	8	---	33	---
<b>Typical (Average) Response</b>	Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

(continued)

**Table 3. 2005 Accreditation Community Survey Responses by Area of Residence for Standard IIA: Instructional Programs (continued)**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
10. The library selects, acquires, organizes, and maintains an adequate and current collection of the following materials to support the institution's educational programs: Media (e.g., videos, laser discs, CD-ROMs)										
Strongly Agree	1	6%	0	0%	2	50%	0	0%	3	13%
Mostly Agree	8	50%	1	100%	1	25%	1	50%	11	48%
Slightly Agree	6	38%	0	0%	0	0%	1	50%	7	30%
Slightly Disagree	0	0%	0	0%	1	25%	0	0%	1	4%
Mostly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Don't Know/No Opinion <sup>3</sup>	16	---	2	---	5	---	7	---	32	---
<b>Typical (Average) Response</b>	Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
12. The institution has a good reputation within the community.										
Strongly Agree	7	22%	0	0%	5	45%	4	40%	16	27%
Mostly Agree	13	41%	1	20%	3	27%	3	30%	22	37%
Slightly Agree	4	13%	3	60%	1	9%	1	10%	9	15%
Slightly Disagree	2	6%	1	20%	1	9%	2	20%	6	10%
Mostly Disagree	4	13%	0	0%	1	9%	0	0%	5	8%
Strongly Disagree	2	6%	0	0%	0	0%	0	0%	2	3%
Don't Know/No Opinion <sup>3</sup>	0	---	0	---	0	---	1	---	1	---
<b>Typical (Average) Response</b>	Slightly Agree		Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
14. The programs and services of Hartnell College provide fair and ethical treatment of its entire population.										
Strongly Agree	6	19%	2	50%	5	50%	3	43%	16	31%
Mostly Agree	17	55%	1	25%	2	20%	4	57%	24	46%
Slightly Agree	5	16%	0	0%	1	10%	0	0%	6	12%
Slightly Disagree	1	3%	1	25%	1	10%	0	0%	3	6%
Mostly Disagree	1	3%	0	0%	1	10%	0	0%	2	4%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	2%
Don't Know/No Opinion <sup>3</sup>	1	---	1	---	1	---	4	---	9	---
<b>Typical (Average) Response</b>	Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

(continued)

**Table 3. 2005 Accreditation Community Survey Responses by Area of Residence for Standard IIA: Instructional Programs (continued)**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
15. The Hartnell College Library/Media Center's operating hours provide me with adequate										
Strongly Agree	1	6%	0	0%	1	33%	0	0%	2	9%
Mostly Agree	11	69%	1	50%	1	33%	2	100%	15	65%
Slightly Agree	0	0%	1	50%	1	33%	0	0%	2	9%
Slightly Disagree	3	19%	0	0%	0	0%	0	0%	3	13%
Mostly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Don't Know/No Opinion <sup>3</sup>	16	---	2	---	8	---	9	---	37	---
<b>Typical (Average) Response</b>	Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
16. The Hartnell College library has sufficient professionally qualified staff to provide reference and informational assistance and technical support to serve its patrons' needs.										
Strongly Agree	5	29%	0	0%	2	50%	1	50%	8	32%
Mostly Agree	7	41%	1	50%	1	25%	0	0%	9	36%
Slightly Agree	3	18%	1	50%	1	25%	1	50%	6	24%
Slightly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Mostly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Strongly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Don't Know/No Opinion <sup>3</sup>	14	---	2	---	7	---	8	---	33	---
<b>Typical (Average) Response</b>	Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
17. Hartnell course offerings meet community										
Strongly Agree	4	13%	0	0%	2	20%	4	40%	10	18%
Mostly Agree	15	47%	2	50%	5	50%	5	50%	28	49%
Slightly Agree	9	28%	1	25%	1	10%	1	10%	12	21%
Slightly Disagree	3	9%	1	25%	2	20%	0	0%	6	11%
Mostly Disagree	1	3%	0	0%	0	0%	0	0%	1	2%
Strongly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Don't Know/No Opinion <sup>3</sup>	0	---	1	---	0	---	1	---	3	---
<b>Typical (Average) Response</b>	Mostly Agree		Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

(continued)

**Table 3. 2005 Accreditation Community Survey Responses by Area of Residence for Standard IIA: Instructional Programs (continued)**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
18. The college provides clear and accurate information regarding the schedule and										
Strongly Agree	7	24%	0	0%	6	60%	2	33%	15	31%
Mostly Agree	16	55%	3	100%	2	20%	4	67%	26	53%
Slightly Agree	3	10%	0	0%	0	0%	0	0%	3	6%
Slightly Disagree	2	7%	0	0%	0	0%	0	0%	2	4%
Mostly Disagree	1	3%	0	0%	1	10%	0	0%	2	4%
Strongly Disagree	0	0%	0	0%	1	10%	0	0%	1	2%
Don't Know/No Opinion <sup>3</sup>	2	---	1	---	0	---	3	---	7	---
<b>Typical (Average) Response</b>	Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

## **Appendix C**

### **Table 4 - Responses by Area of Residence for Standard IIB: Student Support Services**



**Table 4. 2005 Accreditation Community Survey Responses by Area of Residence for Standard IIB: Student Support Services**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
<b>Total Respondents</b>	32	100%	5	100%	11	100%	11	100%	61	100%
19. Hartnell College excels in job placement of students										
Strongly Agree	2	13%	0	0%	0	0%	1	33%	3	12%
Mostly Agree	4	27%	1	33%	3	60%	2	67%	10	38%
Slightly Agree	4	27%	1	33%	0	0%	0	0%	5	19%
Slightly Disagree	1	7%	0	0%	0	0%	0	0%	1	4%
Mostly Disagree	3	20%	1	33%	1	20%	0	0%	5	19%
Strongly Disagree	1	7%	0	0%	1	20%	0	0%	2	8%
Don't Know/No Opinion <sup>3</sup>	16	---	1	---	6	---	8	---	33	---
<b>Typical (Average) Response</b>	Slightly Agree		Slightly Agree		Slightly Agree		Mostly Agree		Slightly Agree	
20. Admissions and Records on-line processes are user-friendly.										
Strongly Agree	2	13%	0	0%	2	29%	1	17%	5	15%
Mostly Agree	5	33%	4	100%	4	57%	3	50%	16	48%
Slightly Agree	6	40%	0	0%	1	14%	2	33%	10	30%
Slightly Disagree	1	7%	0	0%	0	0%	0	0%	1	3%
Mostly Disagree	1	7%	0	0%	0	0%	0	0%	1	3%
Strongly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Don't Know/No Opinion <sup>3</sup>	17	---	1	---	4	---	5	---	28	---
<b>Typical (Average) Response</b>	Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
21. Financial Aid on-line processes are user-										
Strongly Agree	0	0%	0	0%	0	0%	0	0%	0	0%
Mostly Agree	8	80%	0	0%	2	67%	2	100%	12	71%
Slightly Agree	1	10%	1	50%	0	0%	0	0%	2	12%
Slightly Disagree	0	0%	1	50%	0	0%	0	0%	1	6%
Mostly Disagree	1	10%	0	0%	0	0%	0	0%	1	6%
Strongly Disagree	0	0%	0	0%	1	33%	0	0%	1	6%
Don't Know/No Opinion <sup>3</sup>	22	---	2	---	8	---	8	---	41	---
<b>Typical (Average) Response</b>	Mostly Agree		Slightly Agree		Slightly Agree		Mostly Agree		Slightly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

(continued)

**Table 4. 2005 Accreditation Community Survey Responses by Area of Residence for Standard IIB: Student Support Services (continued)**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
22. Information about Student Services can be easily accessed on-line.										
Strongly Agree	5	26%	0	0%	2	40%	0	0%	7	24%
Mostly Agree	10	53%	2	67%	2	40%	2	100%	16	55%
Slightly Agree	3	16%	1	33%	1	20%	0	0%	5	17%
Slightly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Mostly Disagree	1	5%	0	0%	0	0%	0	0%	1	3%
Strongly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Don't Know/No Opinion <sup>3</sup>	13	---	1	---	6	---	8	---	29	---
<b>Typical (Average) Response</b>	Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
23. Hours of operation are convenient for most students in the: Admissions and Records office										
Strongly Agree	2	9%	0	0%	0	0%	1	33%	3	9%
Mostly Agree	17	74%	2	67%	3	60%	2	67%	24	71%
Slightly Agree	2	9%	0	0%	2	40%	0	0%	4	12%
Slightly Disagree	1	4%	1	33%	0	0%	0	0%	2	6%
Mostly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly Disagree	1	4%	0	0%	0	0%	0	0%	1	3%
Don't Know/No Opinion <sup>3</sup>	18	---	1	---	6	---	7	---	23	---
<b>Typical (Average) Response</b>	Mostly Agree		Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
24. Hours of operation are convenient for most students in the: Financial Aid office										
Strongly Agree	3	15%	0	0%	0	0%	1	50%	4	14%
Mostly Agree	14	70%	1	33%	3	75%	1	50%	19	66%
Slightly Agree	1	5%	1	33%	1	25%	0	0%	3	10%
Slightly Disagree	1	5%	1	33%	0	0%	0	0%	2	7%
Mostly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly Disagree	1	5%	0	0%	0	0%	0	0%	1	3%
Don't Know/No Opinion <sup>3</sup>	11	---	1	---	6	---	8	---	27	---
<b>Typical (Average) Response</b>	Mostly Agree		Slightly Agree		Mostly Agree		Strongly Agree		Mostly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

(continued)

**Table 4. 2005 Accreditation Community Survey Responses by Area of Residence for Standard IIB: Student Support Services (continued)**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
25. Hours of operation are convenient for most students in the: EOP&S office										
Strongly Agree	2	12%	0	0%	0	0%	1	50%	3	12%
Mostly Agree	11	65%	1	33%	3	75%	1	50%	16	62%
Slightly Agree	4	24%	1	33%	1	25%	0	0%	6	23%
Slightly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Mostly Disagree	0	0%	1	33%	0	0%	0	0%	1	4%
Strongly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Don't Know/No Opinion <sup>3</sup>	14	---	1	---	6	---	8	---	30	---
<b>Typical (Average) Response</b>	Mostly Agree		Slightly Agree		Mostly Agree		Strongly Agree		Mostly Agree	
26. Hours of operation are convenient for most students in the: Counseling offices										
Strongly Agree	2	10%	0	0%	0	0%	1	33%	3	10%
Mostly Agree	14	67%	1	50%	3	75%	2	67%	20	67%
Slightly Agree	3	14%	1	50%	1	25%	0	0%	5	17%
Slightly Disagree	1	5%	0	0%	0	0%	0	0%	1	3%
Mostly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly Disagree	1	5%	0	0%	0	0%	0	0%	1	3%
Don't Know/No Opinion <sup>3</sup>	10	---	2	---	6	---	7	---	26	---
<b>Typical (Average) Response</b>	Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
27. Hours of operation are convenient for most students in the: Student Activities office										
Strongly Agree	1	5%	0	0%	0	0%	1	33%	2	7%
Mostly Agree	12	63%	2	67%	3	75%	2	67%	19	66%
Slightly Agree	3	16%	0	0%	1	25%	0	0%	4	14%
Slightly Disagree	1	5%	0	0%	0	0%	0	0%	1	3%
Mostly Disagree	2	11%	1	33%	0	0%	0	0%	3	10%
Strongly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Don't Know/No Opinion <sup>3</sup>	12	---	1	---	6	---	7	---	27	---
<b>Typical (Average) Response</b>	Slightly Agree		Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

(continued)

**Table 4. 2005 Accreditation Community Survey Responses by Area of Residence for Standard IIB: Student Support Services (continued)**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
28. Hours of operation are convenient for most students in the: Scholarship office										
Strongly Agree	2	13%	0	0%	0	0%	1	50%	3	13%
Mostly Agree	9	56%	0	0%	3	60%	1	50%	13	54%
Slightly Agree	3	19%	1	100%	2	40%	0	0%	6	25%
Slightly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Mostly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Don't Know/No Opinion <sup>3</sup>	14	---	1	---	5	---	7	---	28	---
<b>Typical (Average) Response</b>	Mostly Agree		Slightly Agree		Mostly Agree		Strongly Agree		Mostly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

## **Appendix D**

### **Table 5 - Responses by Area of Residence for Standard IIC: Library and Learning Support Services**



**Table 5. 2005 Accreditation Community Survey Responses by Area of Residence for Standard IIC : Library and Learning Support Services**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
<b>Total Respondents</b>	32	100%	5	100%	11	100%	11	100%	61	100%
3. The library's holdings are adequate in terms of current quality, depth of coverage, and variety for: Books										
Strongly Agree	2	12%	0	0%	2	50%	0	0%	4	16%
Mostly Agree	8	47%	1	50%	1	25%	2	100%	12	48%
Slightly Agree	4	24%	1	50%	0	0%	0	0%	5	20%
Slightly Disagree	0	0%	0	0%	1	25%	0	0%	1	4%
Mostly Disagree	2	12%	0	0%	0	0%	0	0%	2	8%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Don't Know/No Opinion <sup>3</sup>	15	---	2	---	6	---	8	---	33	---
<b>Typical (Average) Response</b>	Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Slightly Agree	
4. The library's holdings are adequate in terms of current quality, depth of coverage, and variety for: Magazines and newspapers										
Strongly Agree	2	12%	0	0%	2	50%	0	0%	4	17%
Mostly Agree	11	65%	1	100%	1	25%	1	50%	14	58%
Slightly Agree	2	12%	0	0%	0	0%	1	50%	3	13%
Slightly Disagree	1	6%	0	0%	1	25%	0	0%	2	8%
Mostly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Don't Know/No Opinion <sup>3</sup>	15	---	2	---	6	---	7	---	32	---
<b>Typical (Average) Response</b>	Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
5. The library's holdings are adequate in terms of current quality, depth of coverage, and variety for: On-line resources										
Strongly Agree	5	29%	0	0%	2	50%	0	0%	7	30%
Mostly Agree	7	41%	0	0%	1	25%	1	100%	9	39%
Slightly Agree	4	24%	1	100%	0	0%	0	0%	5	22%
Slightly Disagree	0	0%	0	0%	1	25%	0	0%	1	4%
Mostly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Don't Know/No Opinion <sup>3</sup>	15	---	2	---	6	---	8	---	33	---
<b>Typical (Average) Response</b>	Mostly Agree		Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

(continued)

**Table 5. 2005 Accreditation Community Survey Responses by Area of Residence for Standard IIC: Library and Learning Support Services (continued)**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
6. The library's holdings are adequate in terms of current quality, depth of coverage, and variety for: Media (e.g., videos, laser discs, CD-ROMs)										
Strongly Agree	1	6%	0	0%	2	50%	0	0%	3	14%
Mostly Agree	6	38%	1	100%	1	25%	1	100%	9	41%
Slightly Agree	7	44%	0	0%	0	0%	0	0%	7	32%
Slightly Disagree	0	0%	0	0%	1	25%	0	0%	1	5%
Mostly Disagree	1	6%	0	0%	0	0%	0	0%	1	5%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	5%
Don't Know/No Opinion <sup>3</sup>	16	---	2	---	6	---	8	---	34	---
<b>Typical (Average) Response</b>	Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Slightly Agree	
7. The library selects, acquires, organizes, and maintains an adequate and current collection of the following materials to support the institution's educational programs: Books										
Strongly Agree	2	12%	0	0%	2	50%	0	0%	4	16%
Mostly Agree	8	47%	2	100%	1	25%	2	100%	13	52%
Slightly Agree	3	18%	0	0%	0	0%	0	0%	3	12%
Slightly Disagree	1	6%	0	0%	1	25%	0	0%	2	8%
Mostly Disagree	2	12%	0	0%	0	0%	0	0%	2	8%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Don't Know/No Opinion <sup>3</sup>	15	---	2	---	6	---	8	---	33	---
<b>Typical (Average) Response</b>	Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Slightly Agree	
8. The library selects, acquires, organizes, and maintains an adequate and current collection of the following materials to support the institution's educational programs: Magazines										
Strongly Agree	2	12%	0	0%	2	50%	0	0%	4	17%
Mostly Agree	9	53%	1	100%	1	25%	2	100%	13	54%
Slightly Agree	4	24%	0	0%	0	0%	0	0%	4	17%
Slightly Disagree	1	6%	0	0%	1	25%	0	0%	2	8%
Mostly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Don't Know/No Opinion <sup>3</sup>	15	---	2	---	6	---	8	---	33	---
<b>Typical (Average) Response</b>	Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

(continued)

**Table 5. 2005 Accreditation Community Survey Responses by Area of Residence for Standard IIC: Library and Learning Support Services (continued)**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
9. The library selects, acquires, organizes, and maintains an adequate and current collection of the following materials to support the institution's educational programs: On-line										
Strongly Agree	5	29%	0	0%	2	50%	0	0%	7	29%
Mostly Agree	6	35%	1	100%	1	25%	1	50%	9	38%
Slightly Agree	5	29%	0	0%	0	0%	1	50%	6	25%
Slightly Disagree	0	0%	0	0%	1	25%	0	0%	1	4%
Mostly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Don't Know/No Opinion <sup>3</sup>	15	---	2	---	6	---	8	---	33	---
<b>Typical (Average) Response</b>	Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
10. The library selects, acquires, organizes, and maintains an adequate and current collection of the following materials to support the institution's educational programs: Media (e.g., videos, laser discs, CD-ROMs)										
Strongly Agree	1	6%	0	0%	2	50%	0	0%	3	13%
Mostly Agree	8	50%	1	100%	1	25%	1	50%	11	48%
Slightly Agree	6	38%	0	0%	0	0%	1	50%	7	30%
Slightly Disagree	0	0%	0	0%	1	25%	0	0%	1	4%
Mostly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Don't Know/No Opinion <sup>3</sup>	16	---	2	---	5	---	7	---	32	---
<b>Typical (Average) Response</b>	Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
15. The Hartnell College Library/Media Center's operating hours provide me with adequate										
Strongly Agree	1	6%	0	0%	1	33%	0	0%	2	9%
Mostly Agree	11	69%	1	50%	1	33%	2	100%	15	65%
Slightly Agree	0	0%	1	50%	1	33%	0	0%	2	9%
Slightly Disagree	3	19%	0	0%	0	0%	0	0%	3	13%
Mostly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Don't Know/No Opinion <sup>3</sup>	16	---	2	---	8	---	9	---	37	---
<b>Typical (Average) Response</b>	Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

(continued)

**Table 5. 2005 Accreditation Community Survey Responses by Area of Residence for Standard IIC: Library and Learning Support Services (continued)**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
16. The Hartnell College library has sufficient professionally qualified staff to provide reference and informational assistance and technical support to serve its patrons' needs.										
Strongly Agree	5	29%	0	0%	2	50%	1	50%	8	32%
Mostly Agree	7	41%	1	50%	1	25%	0	0%	9	36%
Slightly Agree	3	18%	1	50%	1	25%	1	50%	6	24%
Slightly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Mostly Disagree	1	6%	0	0%	0	0%	0	0%	1	4%
Strongly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Don't Know/No Opinion <sup>3</sup>	14	---	2	---	7	---	8	---	33	---
<b>Typical (Average) Response</b>	Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
30. Technology used in the curriculum is current, innovative, and well maintained.										
Strongly Agree	3	13%	0	0%	1	25%	0	0%	4	12%
Mostly Agree	14	61%	2	100%	2	50%	4	80%	22	65%
Slightly Agree	4	17%	0	0%	0	0%	1	20%	5	15%
Slightly Disagree	1	4%	0	0%	1	25%	0	0%	2	6%
Mostly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly Disagree	1	4%	0	0%	0	0%	0	0%	1	3%
Don't Know/No Opinion <sup>3</sup>	8	---	2	---	6	---	6	---	23	---
<b>Typical (Average) Response</b>	Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

**Appendix E**  
**Table 6 - Responses by Area of Residence for Standard IIIB:**  
**Physical Resources**



**Table 6. 2005 Accreditation Community Survey Responses by Area of Residence for Standard IIIB: Physical Resources**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
<b>Total Respondents</b>	32	100%	5	100%	11	100%	11	100%	61	100%
31. Access to the Hartnell College campuses is satisfactory.										
Strongly Agree	6	19%	0	0%	6	60%	2	20%	15	27%
Mostly Agree	14	44%	1	33%	1	10%	5	50%	21	38%
Slightly Agree	6	19%	0	0%	1	10%	1	10%	8	14%
Slightly Disagree	3	9%	1	33%	1	10%	1	10%	6	11%
Mostly Disagree	1	3%	1	33%	0	0%	0	0%	2	4%
Strongly Disagree	2	6%	0	0%	1	10%	1	10%	4	7%
Don't Know/No Opinion <sup>3</sup>	0	---	1	---	1	---	0	---	2	---
<b>Typical (Average) Response</b>	Slightly Agree		Slightly Disagree		Mostly Agree		Mostly Agree		Mostly Agree	
32. I am satisfied with the athletic facilities on										
Strongly Agree	10	38%	0	0%	0	0%	0	0%	11	31%
Mostly Agree	11	42%	1	50%	4	100%	2	67%	18	50%
Slightly Agree	2	8%	0	0%	0	0%	1	33%	3	8%
Slightly Disagree	3	12%	1	50%	0	0%	0	0%	4	11%
Mostly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Don't Know/No Opinion <sup>3</sup>	6	---	2	---	7	---	7	---	22	---
<b>Typical (Average) Response</b>	Mostly Agree		Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
33. The Hartnell College bathrooms are properly maintained and cleaned.										
Strongly Agree	3	10%	0	0%	3	43%	0	0%	6	12%
Mostly Agree	13	45%	3	100%	2	29%	8	89%	27	55%
Slightly Agree	5	17%	0	0%	2	29%	1	11%	8	16%
Slightly Disagree	5	17%	0	0%	0	0%	0	0%	5	10%
Mostly Disagree	2	7%	0	0%	0	0%	0	0%	2	4%
Strongly Disagree	1	3%	0	0%	0	0%	0	0%	1	2%
Don't Know/No Opinion <sup>3</sup>	3	---	1	---	4	---	2	---	10	---
<b>Typical (Average) Response</b>	Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

(continued)

**Table 6. 2005 Accreditation Community Survey Responses by Area of Residence for Standard IIIB: Physical Resources (continued)**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
34. Hartnell College manages its facilities efficiently.										
Strongly Agree	6	19%	0	0%	3	33%	0	0%	9	17%
Mostly Agree	11	35%	2	67%	2	22%	7	78%	23	43%
Slightly Agree	7	23%	1	33%	3	33%	2	22%	13	25%
Slightly Disagree	4	13%	0	0%	1	11%	0	0%	5	9%
Mostly Disagree	1	3%	0	0%	0	0%	0	0%	1	2%
Strongly Disagree	2	6%	0	0%	0	0%	0	0%	2	4%
Don't Know/No Opinion <sup>3</sup>	1	---	1	---	2	---	2	---	6	---
<b>Typical (Average) Response</b>	Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
35. I am satisfied with the comfort and attractiveness of the buildings and grounds.										
Strongly Agree	4	13%	0	0%	3	30%	0	0%	8	14%
Mostly Agree	15	47%	1	25%	4	40%	6	67%	26	46%
Slightly Agree	8	25%	2	50%	2	20%	2	22%	14	25%
Slightly Disagree	2	6%	0	0%	1	10%	0	0%	3	5%
Mostly Disagree	0	0%	1	25%	0	0%	1	11%	2	4%
Strongly Disagree	3	9%	0	0%	0	0%	0	0%	3	5%
Don't Know/No Opinion <sup>3</sup>	0	---	0	---	1	---	1	---	2	---
<b>Typical (Average) Response</b>	Slightly Agree		Slightly Agree		Mostly Agree		Slightly Agree		Slightly Agree	
36. The Hartnell College cafeteria provides a good selection of foods and beverages.										
Strongly Agree	2	8%	0	0%	2	29%	1	13%	5	12%
Mostly Agree	16	67%	2	50%	4	57%	4	50%	26	60%
Slightly Agree	1	4%	2	50%	0	0%	2	25%	5	12%
Slightly Disagree	4	17%	0	0%	1	14%	1	13%	6	14%
Mostly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly Disagree	1	3%	0	0%	0	0%	0	0%	1	2%
Don't Know/No Opinion <sup>3</sup>	8	---	0	---	4	---	3	---	16	---
<b>Typical (Average) Response</b>	Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

(continued)

**Table 6. 2005 Accreditation Community Survey Responses by Area of Residence for Standard IIIB: Physical Resources (continued)**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
37. I am satisfied with the furniture on the										
Strongly Agree	1	4%	0	0%	3	38%	0	0%	4	9%
Mostly Agree	14	52%	0	0%	2	25%	3	38%	19	41%
Slightly Agree	4	15%	3	100%	0	0%	4	50%	11	24%
Slightly Disagree	4	15%	0	0%	2	25%	0	0%	6	13%
Mostly Disagree	2	7%	0	0%	1	13%	1	13%	4	9%
Strongly Disagree	2	7%	0	0%	0	0%	0	0%	2	4%
Don't Know/No Opinion <sup>3</sup>	4	---	1	---	2	---	2	---	10	---
<b>Typical (Average) Response</b>	Slightly Agree		Slightly Agree		Mostly Agree		Slightly Agree		Slightly Agree	
38. Hartnell College provides a healthy working environment for teaching and learning.										
Strongly Agree	6	21%	0	0%	4	57%	1	20%	11	26%
Mostly Agree	15	54%	1	33%	1	14%	4	80%	21	49%
Slightly Agree	4	14%	2	67%	1	14%	0	0%	7	16%
Slightly Disagree	1	4%	0	0%	1	14%	0	0%	2	5%
Mostly Disagree	2	7%	0	0%	0	0%	0	0%	2	5%
Strongly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Don't Know/No Opinion <sup>3</sup>	4	---	1	---	4	---	5	---	15	---
<b>Typical (Average) Response</b>	Mostly Agree		Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
39. I am satisfied with my personal safety and security on campus.										
Strongly Agree	5	18%	0	0%	2	22%	1	10%	9	17%
Mostly Agree	16	57%	2	50%	4	44%	6	60%	28	54%
Slightly Agree	5	18%	2	50%	0	0%	3	30%	10	19%
Slightly Disagree	0	0%	0	0%	2	22%	0	0%	2	4%
Mostly Disagree	2	7%	0	0%	1	11%	0	0%	3	6%
Strongly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Don't Know/No Opinion <sup>3</sup>	4	---	1	---	2	---	1	---	8	---
<b>Typical (Average) Response</b>	Mostly Agree		Mostly Agree		Slightly Agree		Mostly Agree		Mostly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

(continued)

**Table 6. 2005 Accreditation Community Survey Responses by Area of Residence for Standard IIIB: Physical Resources (continued)**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
40. Security staff respond quickly in emergency situations.										
Strongly Agree	3	19%	0	0%	1	33%	1	50%	5	22%
Mostly Agree	6	38%	1	50%	0	0%	1	50%	8	35%
Slightly Agree	4	25%	1	50%	0	0%	0	0%	5	22%
Slightly Disagree	2	13%	0	0%	1	33%	0	0%	3	13%
Mostly Disagree	1	6%	0	0%	1	33%	0	0%	2	9%
Strongly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Don't Know/No Opinion <sup>3</sup>	16	---	2	---	8	---	9	---	36	---
<b>Typical (Average) Response</b>	Mostly Agree		Mostly Agree		Slightly Agree		Strongly Agree		Slightly Agree	
41. There is adequate signage on and off campus to locate Hartnell College campuses, classrooms, and offices.										
Strongly Agree	3	10%	0	0%	3	33%	1	13%	8	16%
Mostly Agree	13	45%	1	25%	4	44%	2	25%	20	39%
Slightly Agree	7	24%	1	25%	1	11%	3	38%	12	24%
Slightly Disagree	3	10%	2	50%	1	11%	1	13%	7	14%
Mostly Disagree	3	10%	0	0%	0	0%	1	13%	4	8%
Strongly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Don't Know/No Opinion <sup>3</sup>	1	---	0	---	2	---	1	---	4	---
<b>Typical (Average) Response</b>	Slightly Agree		Slightly Agree		Mostly Agree		Slightly Agree		Slightly Agree	
42. Offices and classrooms are of adequate sizes.										
Strongly Agree	2	7%	0	0%	3	33%	2	29%	7	14%
Mostly Agree	15	50%	1	33%	4	44%	2	29%	22	45%
Slightly Agree	6	20%	2	67%	1	11%	1	14%	10	20%
Slightly Disagree	6	20%	0	0%	1	11%	1	14%	8	16%
Mostly Disagree	1	3%	0	0%	0	0%	1	14%	2	4%
Strongly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Don't Know/No Opinion <sup>3</sup>	2	---	1	---	2	---	4	---	10	---
<b>Typical (Average) Response</b>	Slightly Agree		Slightly Agree		Mostly Agree		Slightly Agree		Slightly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.

(continued)

**Table 6. 2005 Accreditation Community Survey Responses by Area of Residence for Standard IIB: Physical Resources (continued)**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
43. Campuses and classrooms are over crowded.										
Strongly Agree	0	0%	0	0%	0	0%	0	0%	0	0%
Mostly Agree	4	16%	1	33%	1	17%	2	40%	8	21%
Slightly Agree	6	24%	2	67%	2	33%	1	20%	11	28%
Slightly Disagree	8	32%	0	0%	1	17%	0	0%	9	23%
Mostly Disagree	4	16%	0	0%	0	0%	0	0%	4	10%
Strongly Disagree	3	12%	0	0%	2	33%	2	40%	7	18%
Don't Know/No Opinion <sup>3</sup>	7	---	1	---	5	---	5	---	19	---
<b>Typical (Average) Response</b>										
		Slightly Disagree		Slightly Agree		Slightly Disagree		Slightly Disagree		Slightly Disagree

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.



**Appendix F**  
**Table 7 - Responses by Area of Residence for Standard IIC:**  
**Technology Resources**



**Table 7. 2005 Accreditation Community Survey Responses by Area of Residence for Standard IIC: Technology Resources**

Question <sup>1</sup>	Salinas Area		North County		South County		Other Areas		Total Residents <sup>2</sup>	
	N	%	N	%	N	%	N	%	N	%
<b>Total Respondents</b>	32	100%	5	100%	11	100%	11	100%	61	100%
2. Computers and software on campus are up-to-date, in good condition, and meet students' assignment needs.										
Strongly Agree	3	17%	0	0%	2	40%	1	20%	6	20%
Mostly Agree	8	44%	1	50%	2	40%	3	60%	14	47%
Slightly Agree	6	33%	1	50%	0	0%	1	20%	8	27%
Slightly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Mostly Disagree	0	0%	0	0%	1	20%	0	0%	1	3%
Strongly Disagree	1	6%	0	0%	0	0%	0	0%	1	3%
Don't Know/No Opinion <sup>3</sup>	14	---	2	---	6	---	6	---	30	---
<b>Typical (Average) Response</b>	Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree		Mostly Agree	
29. The college seeks and dedicates resources to be a technologically advanced institution, as stated in its vision statement.										
Strongly Agree	6	27%	0	0%	2	29%	1	20%	9	25%
Mostly Agree	9	41%	1	50%	3	43%	2	40%	15	42%
Slightly Agree	4	18%	0	0%	1	14%	2	40%	7	19%
Slightly Disagree	2	9%	1	50%	1	14%	0	0%	4	11%
Mostly Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly Disagree	1	5%	0	0%	0	0%	0	0%	1	3%
Don't Know/No Opinion <sup>3</sup>	8	---	2	---	4	---	5	---	20	---
<b>Typical (Average) Response</b>	Mostly Agree		Slightly Agree		Mostly Agree		Mostly Agree		Mostly Agree	

Note: Percentages may not sum to 100% due to rounding.

<sup>1</sup> Question number references questionnaire.

<sup>2</sup> Total residents includes persons that did not self-designate to a geographic area.

<sup>3</sup> Not included in percentage calculations.



## **Appendix G**

### **2005 Hartnell Accreditation Self-Study Community Survey Questionnaire**

