Program Level Outcome (PLO) Assessment Report Summary

Program Level Outcomes for Automotive Technology Shop Management:

Upon successful completion of Automotive Technology program, a student should be able to:

- demonstrate skills and knowledge to inspect and repair all major systems found in current automobiles.
- complete accurate work orders of automobile repairs related to service history, analysis of problems and description of correct repairs.
- research applicable vehicle and service information using automobile manuals, pertinent websites, and diagnostic equipment to identify, analyze, and to correct problems of all major automobile systems.

What we looked at:

Without a full-time AUT instructor and updated computer software and desktops, students will not be able to complete this particular certificate program. This has not been offered since 2007. The process will be started to investigate discontinuing this program.

What we found:

The Automotive Shop Management certificate needs to be updated to meet current industry standards or the program needs to be discontinued. All work orders, repairs, research of diagnostic data are all computerized, which is not part of the program we currently offer.

Therefore, not only do we need a full-time AUT instructor but all the courses should be inactivated and later reviewed to meet current workforce standards in the Auto Technology field.

What our next steps are:

Review the curriculum to see if the AUT program will offer a shop management certificate, discontinue the certificate, or work with the computer/business disciplines to develop an interdisciplinary certificate of coursework that includes AUT, BUS, and CSS disciplines.