



HARTNELL COLLEGE

Vanessa Gonzalez <vagonzalez@hartnell.edu>

Operations Update 11.14.2022

1 message

Hartnell Communications <communications@hartnell.edu>

Mon, Nov 14, 2022 at 4:32 PM

To: Richard Morales <rmorales@hartnell.edu>

Bcc: all@hartnell.edu

Network update

IT created a webpage that is designated for student news and updates.

<https://www.hartnell.edu/myupdates>

Additionally, students can now call and text for assistance related to the ransomware incident, including challenges, comments, and concerns caused by the network interruption or lack thereof.

Hotline for Student Concerns: (831) 200-3920

Calls and messages will be answered, and/or returned during normal business hours.

Monday through Friday, from 9:00 a.m. to 5:00 p.m.

Student Affairs update

All Wednesday, November 23 classes that are scheduled to begin at 4:30 p.m. or later will not meet in observance of the Thanksgiving holiday.

Business Office update

The cashier counter can now accept credit and debit card payments. This is for in-person transactions for students who need to pay enrollment, student activity, or other fees.

If you have any questions, please contact Dora or David in the business office.

Dora Sanchez, Payroll Supervisor, 831-755-6951

David Techaira, Controller, 831-755-6835

DUO Update

As a reminder, all students must reset their passwords and enroll in DUO to register for Spring 2023 classes.

The process is easy, and it only takes two easy steps. Students can visit <https://www.hartnell.edu/duo> for full instructions and access to links.

Student Password Reset Helpdesk

Students seeking further assistance can visit the Panther Learning Lab in Room B-214.

[Hours of operations](#)

Monday through Thursday, from 9:00 a.m. - 4:30 p.m.

Friday, from 9:00 a.m. to 3:00 p.m.

Campus closure

In observance of the Thanksgiving holiday, Hartnell College will be closed from Thursday, November 24 to Saturday, November 26.