

#### Vanessa Gonzalez <vagonzalez@hartnell.edu>

# Operations Update 11.8.2022

1 message

 Tue, Nov 8, 2022 at 8:54 PM

Bcc: all@hartnell.edu

Greetings colleagues!

## Student affairs update

After day three of priority registration, we are happy to share that numbers are trending positive! Thank you to all of the departments that have invested extra time to send reminders and navigate our students through the new registration process. Keep up the good work!

## **DUO** update

We're hearing from a number of students that the <u>password reset portal</u> is not recognizing already-registered Hartnell emails. If a student sends you a message or notifies you of any challenges, please provide the following email: IThelp@hartnell.edu.

As a reminder, for password and DUO enrollment, students can visit https://www.hartnell.edu/duo.

# **Monterey-Salinas Transport (MST)**

Hartnell students are able to ride FREE on ALL MST routes any day, any time. MST is aware of students not having access to electronic CAT cards and is working with us to continue providing this service by simply stating he/she/they is a Hartnell College student.

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### **Richard Morales**

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