Grievances and complaints by Hartnell College students, concerning Hartnell College personnel and/or procedures, shall be handled in compliance with Title IX, the California Education Code, and this policy. Students shall be granted and assured all rights and procedures inherent in the above, and Hartnell College shall make a comprehensive effort to ensure that all students are informed of and, as applicable, assisted with these procedures.

Student grievances or complaints include, but are not limited to:

1) charges of discrimination on the basis of sex, race, color, ancestry, ethnic group, religion, national origin, sexual orientation, or disability;
2) arbitrary imposition of sanctions without proper regard for individual civil rights and due process;
3) prejudiced or capricious decision in the academic evaluation of a student's performance;
4) other complaint(s) as determined in the legislation and policies stated above.

NOTE: Complaints of harassment or discrimination on the basis of sex, race, color, ancestry, ethnic group, religion, national origin, sexual orientation, or disability shall be processed in compliance with Title IX and through Administrative Procedure 3435 – Discrimination and Harassment Investigations. Questions regarding this procedure and/or requests for assistance with the procedure should be directed to the Chief Human Resources Officer in the Office of Human Resources.

The college will establish and disseminate policies and procedures which protect the rights of students and that detail student rights and responsibilities, as well as standards of conduct.

Date Adopted by the Board of Trustees: 5/8/12; revised <date>