

## **2021 Veterans Recruitment Authority (VRA)**

**Salinas Teleservice Center, California**

**“Make a Difference in People’s Lives and Your Own”**

**TYPE OF WORK:** Customer Service Representatives gather facts and evidence to establish eligibility for benefits.

Please visit [https://www.ssa.gov/sf/employment/SnC\\_Videos/MP4/TSR.mp4](https://www.ssa.gov/sf/employment/SnC_Videos/MP4/TSR.mp4) to watch what Customer Service Teleservice Representatives do!

**WORK SCHEDULE:** Full-time work schedule (Monday-Friday); 40 hours per week

### **VETERANS RECRUITMENT AUTHORITY (VRA) REQUIREMENTS**

- Disabled veterans; or
- Veterans who served on active duty in the Armed Forces during a war, or in a campaign/expedition for which a campaign badge has been authorized; or
- Veterans who, while serving on active duty in the Armed Forces, participated in a United States military operation for which an Armed Forces Service Medal was awarded; or
- Recently separated veterans.

### **GRADE LEVEL**

- Grade level will be determined by experience and/or education

**HOW TO APPLY:** Resumes submit resume via email to: [CA.FO.Salinas.TSC@ssa.gov](mailto:CA.FO.Salinas.TSC@ssa.gov) or via fax at (833) 914-2001.

### **ADDITIONAL INFORMATION**

- Applicants must be U.S. citizens
- Selective Service Registration is required for males over age 18 who were born after December 31, 1959.
- A background security clearance (fingerprint check) is required
- Relocation expenses will not be paid

**CONTACT:** Peter Enny or Laura Carmona at (877) 405-9781 or via email at [CA.FO.Salinas.TSC@ssa.gov](mailto:CA.FO.Salinas.TSC@ssa.gov) if you have any questions.

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